NETSUPPORT ASSIST

Mac Quick Installer Guide

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INSTALLATION

This guide will get you up and running NetSupport Assist within a very short time using room browse mode.

In this guide the following room name will be used – *Class_WK1*, replace this with the appropriate room name for your situation.

Note: This guide is based on a new install registering with valid licence details.

Which section to follow

To Show to and Control this workstation from another, install the Student Client.

To be able to Show to or take over another workstation from this one, install the Tutor Console.

Student Installation

NetSupport Assist is provided in a standard Mac .DMG Disk Image. Double click the disk image to mount it as a drive on the machine then Double click the NetSupport Assist installer within this drive.

Choose the appropriate language from the drop down menu and select **OK** to install NetSupport Assist.

NetSupport Assist Setup Program

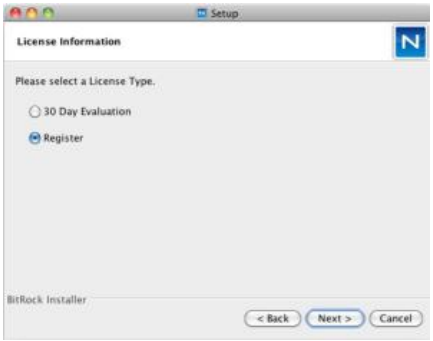
The Setup program Welcome screen will appear. Click **Next** to continue.

NetSupport Licence Agreement

The NetSupport Licence Agreement will be displayed. Please read the License Agreement carefully and select **I accept the terms in the license agreement** and click **Next** to continue.

Licence Information

Select **Register** and enter the licence details as provided with NetSupport Assist.

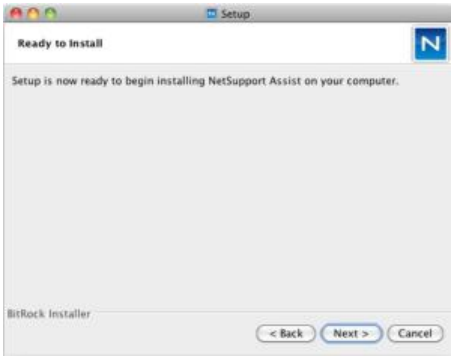


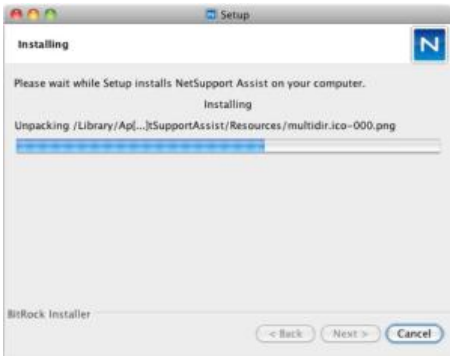
Select Setup Type

Choose Student from the list of available options. Click **Next** when ready to continue.

Ready to Install the Program

To start the installation, click **Next**.



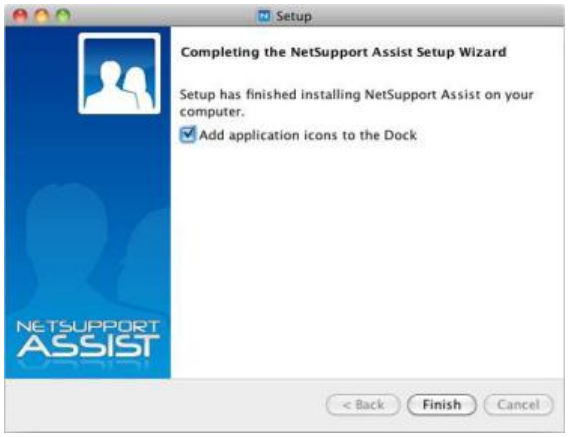


Room Name

Enter *Class_WK1* as the room name that this machine is based in.

Installation Complete

To complete the installation click **Finish** to exit the Setup program.



Tutor Installation

NetSupport Assist is provided in a standard Mac .DMG Disk Image. Double click the disk image to mount it as a drive on the machine then Double click the **NetSupport Assist** installer.

Choose the appropriate language from the drop down menu and select **OK** to install NetSupport Assist.

NetSupport Assist Setup Program

The Setup program Welcome screen will appear. Click **Next** to continue.

NetSupport Licence Agreement

The NetSupport Licence Agreement will be displayed. Please read the License Agreement carefully and select **I accept the terms in the license agreement** and click **Next** to continue.

Licence Information

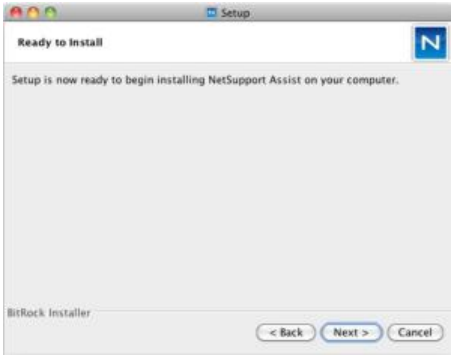
Select **Register** and enter the licence details as provided with NetSupport Assist.

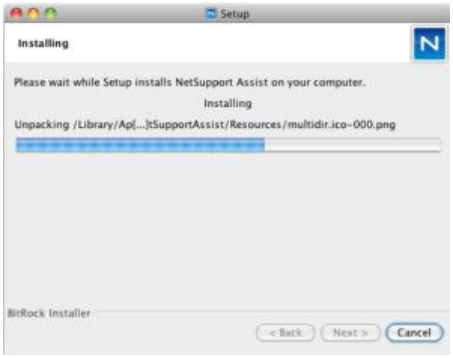
Select Setup Type

Choose Tutor from the list of available options. Click **Next** when ready to continue.

Ready to Install the Program

To start the installation, click **Next**.





Room Name

Enter *Class_WK1* as the room name that this machine is based in.

Installation Complete

To complete the installation, choose whether to have the Assist icon on the dock and click **Finish** to exit the Setup program.