



NETSUPPORT ASSIST

Linux Quick Installer Guide





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INSTALLATION

This guide will get you up and running NetSupport Assist within a very short time using room browse mode.

In this guide the following room name will be used – *Class1_WK*, replace this with the appropriate room name for your situation.

Note: This guide is based on a new install registering with valid licence details.

Which section to follow

To Show to and Control this workstation from another, install the Student Client

To be able to Show to or take over another workstation from this one, install the Tutor Console.

Limitations

When performing a View or a Show to certain Linux distributions (Ubuntu 9.10, 10.04 & 10.10 and Mint 10) the window may flicker and screen updates may not appear. Maximising the window allows the session to continue.

Please refer to our knowledgebase article TD692 for further guidance on resolving the issue: www.netsupportsoftware.com/support

Student Installation

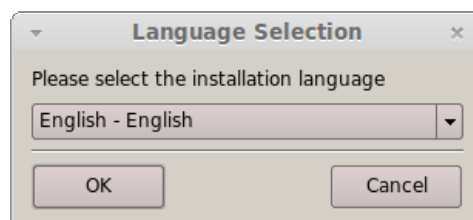
NetSupport Assist is provided within a tar.gz format. Extract the installer from the tar.gz using either the user interface file extractor or from the terminal using `tar -zxvf NetSupportAssist.tar.gz`.

Once the `NetSupportAssist-1.00.run` is extracted you can run the installer using `./NetSupportAssist-1.00.run` from the terminal.

```
Terminal
File Edit View Search Terminal Help
testing@Test54 ~ $ cd Desktop/
testing@Test54 ~/Desktop $ ls
NetSupportAssist.tar.gz
testing@Test54 ~/Desktop $ tar -zxvf NetSupportAssist.tar.gz
NetSupportAssist-1.00.run
testing@Test54 ~/Desktop $ ls
NetSupportAssist.tar.gz  NetSupportAssist-1.00.run
testing@Test54 ~/Desktop $ sudo ./NetSupportAssist-1.00.run
```

Note: You will either have run the installer as a super user or as sudo if the current user has sudo access. (I.e. `sudo ./NetSupportAssist-1.00.run`)

Choose the appropriate language from the drop down menu and select OK to install NetSupport Assist.





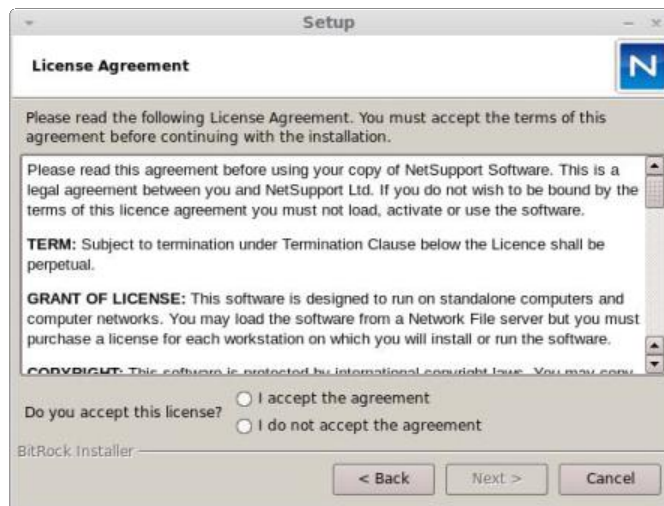
NetSupport Assist Setup Program

The Setup Welcome screen will appear. Click Next to continue.



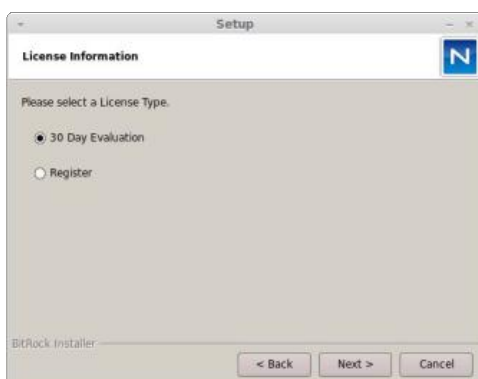
NetSupport Licence Agreement

The NetSupport Licence Agreement will be displayed. Please read the License Agreement carefully and select I accept the terms in the license agreement and click Next to continue.



License Information

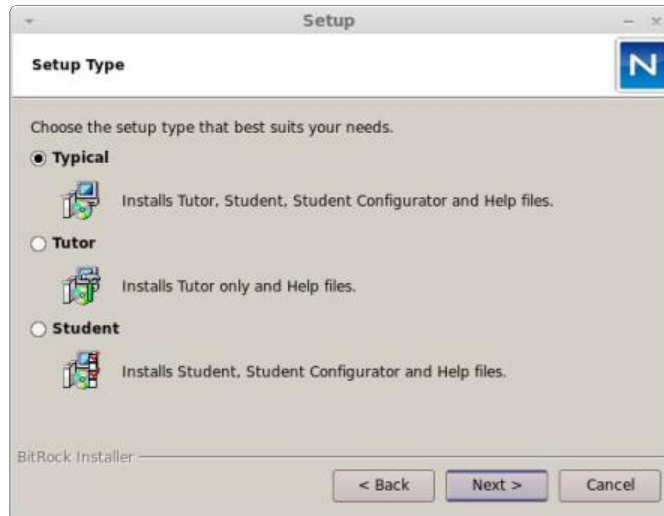
Select the Licensing method preferred, if you already have a license for NetSupport Assist, select Register, while if you are evaluating NetSupport Assist select 30 day evaluation option and click Next.





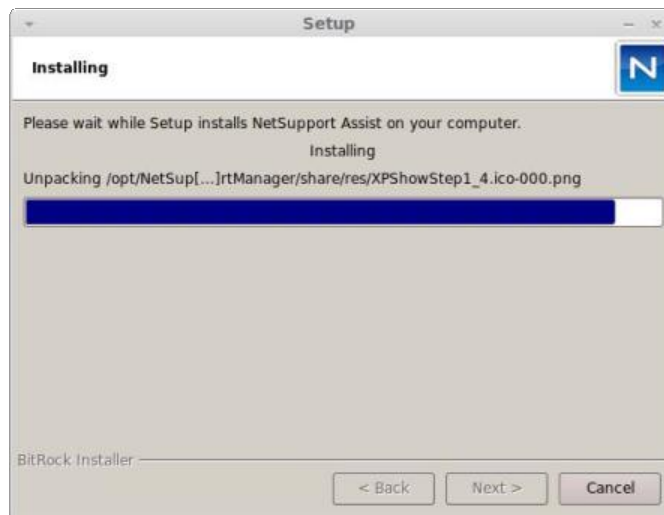
Select Setup Type

Choose Student from the list of available options. Click Next when ready to continue.



Ready to Install the Program

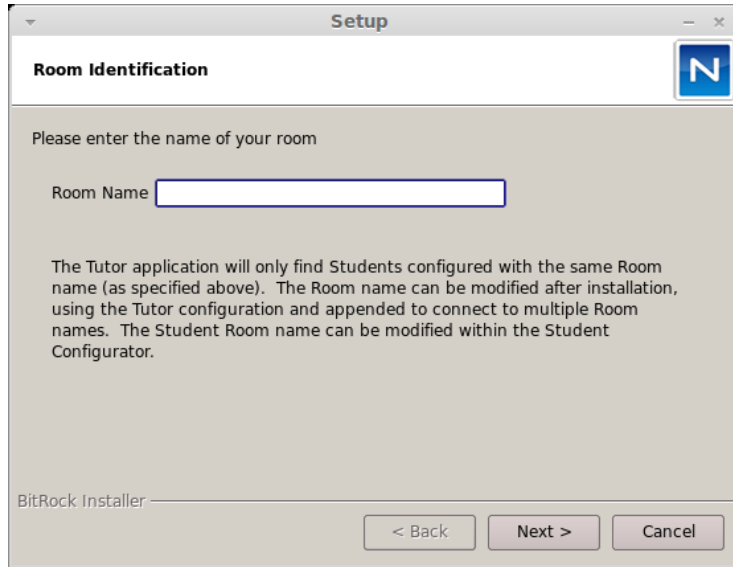
To start the installation, click **Next**.





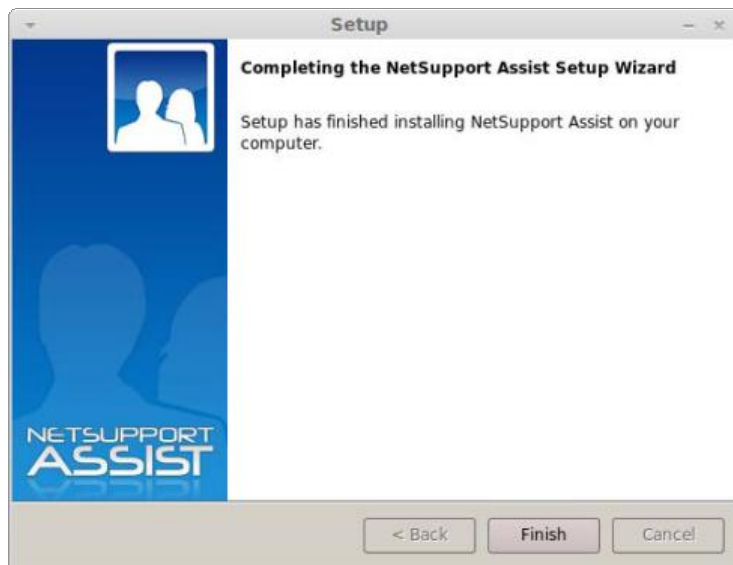
Room Name

Enter *Class1_WK* as the room name that this machine is based in.



Installation Complete

To complete the installation click Finish to exit the Setup program.





Tutor Installation

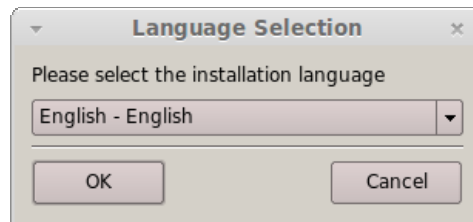
NetSupport Assist is provided within a tar.gz format. Extract the installer from the tar.gz using either the user interface file extractor or from the terminal using `tar -zxvf NetSupportAssist.tar.gz`.

Once the `NetSupportAssist-1.00.run` is extracted you can run the installer using `./NetSupportAssist-1.00.run` from the terminal.

```
Terminal
File Edit View Search Terminal Help
testing@Test54 ~ $ cd Desktop/
testing@Test54 ~/Desktop $ ls
NetSupportAssist.tar.gz
testing@Test54 ~/Desktop $ tar -zxvf NetSupportAssist.tar.gz
NetSupportAssist-1.00.run
testing@Test54 ~/Desktop $ ls
NetSupportAssist.tar.gz      NetSupportAssist-1.00.run
testing@Test54 ~/Desktop $ sudo ./NetSupportAssist-1.00.run
```

Note: That you will either have run the installer as a super user or as sudo if the current user has sudo access. (I.e. `sudo ./NetSupportAssist-1.00.run`)

Choose the appropriate language from the drop down menu and select OK to install NetSupport Assist.



NetSupport Assist Setup Program

The Setup Welcome screen will appear. Click Next to continue.





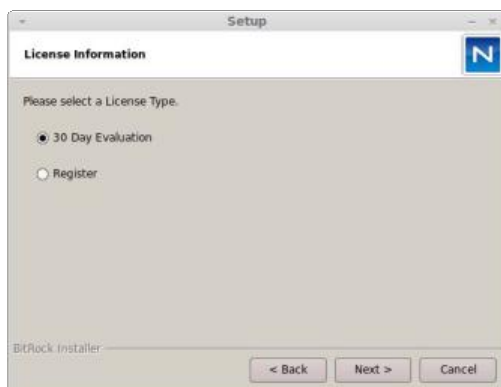
NetSupport Licence Agreement

The NetSupport Licence Agreement will be displayed. Please read the License Agreement carefully and select I accept the terms in the license agreement and click Next to continue.



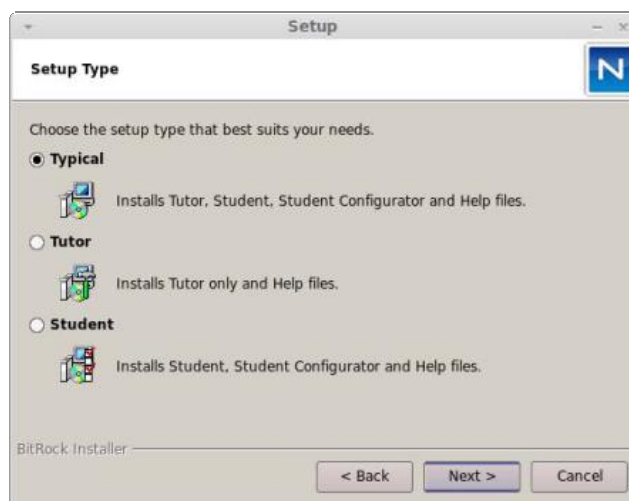
Licence Information

Select the Licensing method preferred, if you already have a license for NetSupport Assist, select Register, while if you are evaluating NetSupport Assist select 30 day evaluation option and click Next.



Select Setup Type

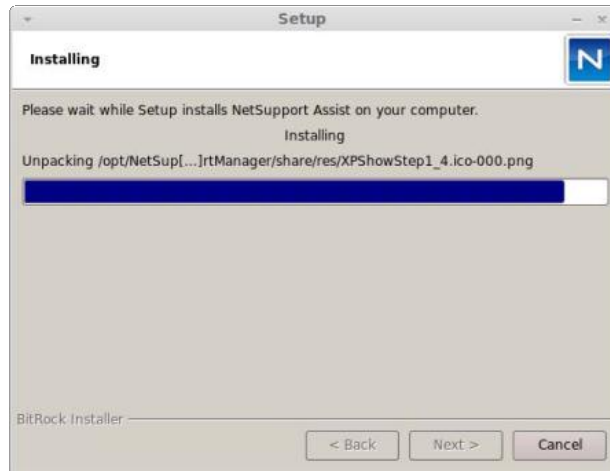
Choose tutor from the list of available options. Click Next when ready to continue.





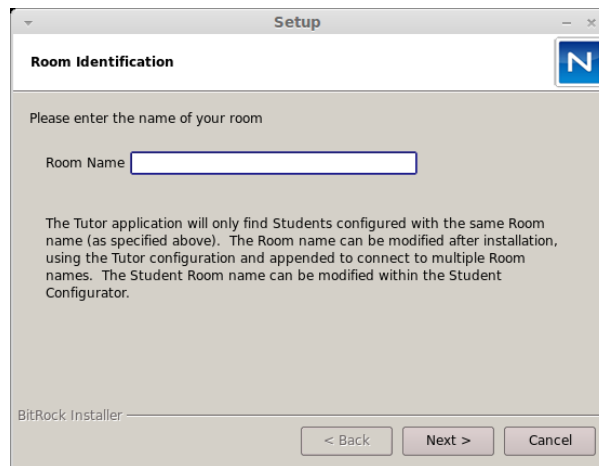
Ready to Install the Program

To start the installation, click **Next**.



Room Name

Enter *Class1_WK* as the room name that this machine is based in.



Installation Complete

To complete the installation click Finish to exit the Setup program.

