



With 69% of children in the UK reporting bullying incidents and 25% going on to meet someone in the real world who they met online, **online e-safety monitoring has never been more important.**

NetSupport School delivers all of the key features to ensure a school can monitor pupils' online behaviour, ensure teacher access is available and assistance can be requested by any student – plus educate them about the risks and responsibilities of using the internet.

NetSupport School is also designed to integrate with NetSupport Protect to shield computers from unwanted or malicious changes and control access to removable media such as USB devices – as well as combine with third-party products like Securus to create even broader e-safety profiles.

E-safety features **unique** to NetSupport School

Silent requests for assistance or communication with a teacher:

If a student is being bullied by another member of the class, they have a crucial and secure avenue of contact with the teacher, thanks to the NetSupport School **Student Information Bar**. With just one click, the student can request help quickly and discreetly, ensuring that any bullying activity occurring in the lesson can be quickly dealt with.



Conducting secure web searches: Pupils are also afforded an extra level of online e-safety protection with NetSupport School's **SafeSearch** feature. This overrides the search settings for most leading search engines and prevents inappropriate content being returned within search results, meaning students can use the internet safely and securely.

Proactive prevention of cyber-bullying

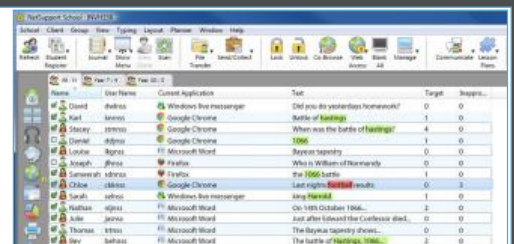
Prevent cyber-bullying in messenger applications: **Real-time monitoring and control of messenger applications** presents teachers with a view of chat activity and content, as well as the ability to **block Instant Messenger** use altogether.

Keyword monitoring alerts teachers to potential issues: NetSupport School also alerts teachers to the use of inappropriate language via its real-time keyboard monitoring component to provide teachers with an insight into what exactly students are typing. Teachers can create **allowed and restricted word lists**, so if a pupil then chooses to cyber-bully a classmate using inappropriate words, the teacher will be immediately alerted and can act accordingly. Additional third-party glossaries can also be added, **enabling schools to further ensure the safety of their students.**

Monitor and control online activity

During the lesson, teachers can further ensure e-safety by:

- Monitoring all student internet use via **real-time thumbnails of pupils' PCs.**
- Viewing websites open in the background on all PCs.
- Opening and closing websites on all selected PCs in a single action.
- Recording a full history of internet use for the class.
- Allowing access to approved websites only.



Ensure **safe application** use

To help prevent bullying and unsafe behaviours, teachers can also:

- Monitor all application usage via a **real-time thumbnail view of the class.**
- View **background applications running on all PCs to check students are on task.**
- Close any **inappropriate applications running on all selected PCs in a single action.**
- Record a full history of application use for the class.
- Allow only **trusted applications to run.**



Platforms supported - NetSupport School

Windows, Mac or Linux Teacher software, allowing monitoring and management of Students on Windows, Mac, Linux, Android, Kindle, iOS and Chromebooks.

Extra Tutor Assistant app also provided for iOS and Android.

How NetSupport School supports Ofsted best practice

NetSupport Classroom Management software has been developed to support Ofsted best practice and optimised to support and aid delivery of Assessment for Learning (AFL) in the classroom.



Clearly visible lesson objectives, success criteria and expected outcomes accessible throughout the lesson.

The unique Student Toolbar provides instant access to lesson objectives and outcomes provided by the teacher in addition to rewards and detailed lesson progress and feedback.



Deliver Assessment for Learning through a variety of methods including teacher, student and peer assessment.

NetSupport School provides a unique Question and Answer module allowing a range of question types to be delivered in a "game show" style. Focused on the AFL concepts of Pose, Pause, Pounce and Bounce the module allows basketball questioning and peer assessment as well as the flexibility for the teacher to differentiate questions to reflect student ability.



Deliver AFL within an audio-based language lab or learning environment.

The unique Audio mode in NetSupport School allows a teacher to see when a student is talking and instantly listen in on language lab scenarios to assess and record pronunciation and good practice.



Provide a digital record and summary of learning objectives for the current unit of work. Highlight where the learning can be extended and encourage student reflection.

NetSupport School is also unique in providing a digital journal for both students and teacher. The journal provides a record of all content, activities, unique notes for each student and learning resources that can be used for post-lesson reflection. The teacher copy can be used to support the current scheme of work and be provided to absent students.



Encourage requests for assistance, collaboration and engagement within the classroom.

Allows for less confident students to request assistance without drawing attention to themselves; encourages collaboration with group chat and whiteboard features and develops G&T opportunities with Group Leader features.



Provide a safe and controlled learning environment.

Monitor and control internet and application use, track and record keyboard activity, and both monitor and control the use of Instant Messenger within the classroom to avoid unwanted collaboration or bullying.