NetSupport

Effective and easy-to-use tools for managing IT in the classroom and across the school

As the use of technology increases in schools, NetSupport provides the solutions to help monitor and manage its use, support teachers and protect students.

Integrating seamlessly together, Classroom Management solution, NetSupport School, and IT asset management solution, NetSupport DNA, provide schools with a complete toolkit for managing technology in the classroom and across the school.

School-wide Management

Providing a school-wide overview, NetSupport DNA tracks, monitors and manages school IT assets with ease, helping to support the effective management of school, staff and student technology. Schools not only save time, reduce costs and increase security – but also improve staff and student productivity.

» Software licensing, metering and restrictions

» Hardware inventory

» Device and SNMP auto-discovery

» Endpoint security and proactive alerts

» Power management and print monitoring

» Discover and track all assets

» Enforce Acceptable Use Policies

» User account management

» Multi-site support and management
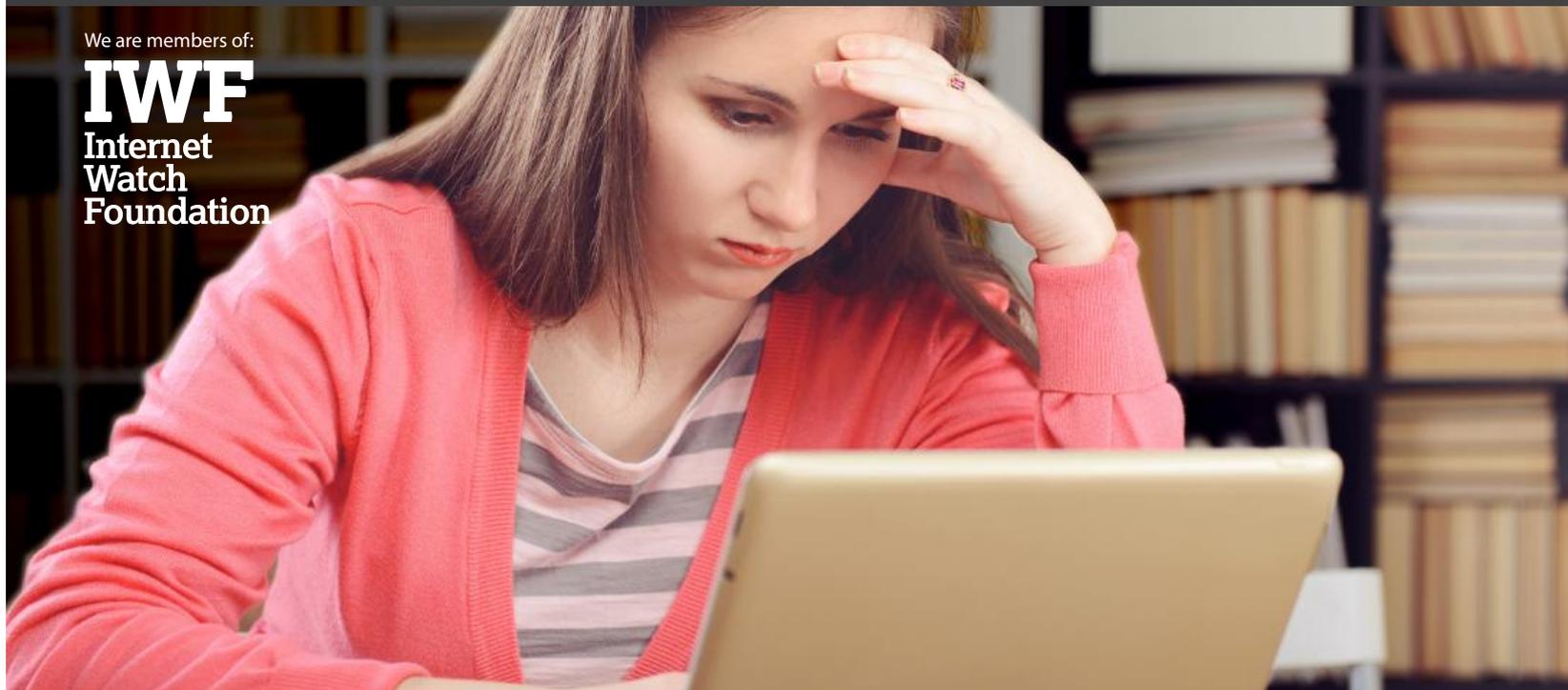
Classroom Management

Providing teachers with dedicated assessment, monitoring, orchestration, collaboration and control features to help maintain students' focus in technology-led teaching and learning, NetSupport School enables schools to improve the efficiency of ICT teaching across any platform.

» View and control student screens

» Range of testing and assessment tools

» Language Lab module

» Internet metering and control

» Digital Journals of all key lesson content

» Real-time instruction tools

» Teacher, T/A and Student apps

» Integration with OneDrive

» Hand out and collect files from students

GESS EDUCATION AWARDS WINNER 2015

era 2016 FINALIST

NETWORKcomputing AWARDS 2016 ✦FINALIST✦

bett AWARDS 2016 FINALIST

PC PRO Excellence AWARDS 2014 EDUCATION PRODUCT OF THE YEAR

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Safeguarding

Improve your school's e-Safety and safeguarding policies with our range of tools designed to protect students, including:

» **Internet metering:** Control which websites students can visit in the classroom, ensuring students remain on task during lessons. In addition, set school-wide lists of allowed and restricted access to websites. Access can also be controlled by time of day, perhaps only allowing access to approved gaming sites for school clubs outside of hours.

» **Report a concern:** Ensuring students can report any anxieties they might have is key to an effective safeguarding policy. The new "Report a concern" feature allows students to report concerns directly and discreetly to nominated school staff.

» **Webcam control:** Disable webcams on classroom devices to prevent students misusing them.

» **Keyword monitoring:** Using advanced neurolinguistics technology, this feature provides schools with an insight into what students are typing and tracks application use for context. Severity levels allocated to chosen keywords can control the outcome on matching – from a simple recording of the activity, through to an instant alert or screen capture. It draws on an extensive database of keywords and phrases covering the spectrum of safeguarding topics, alerting the school of activity placing a student at risk.

» **Acceptable Use Policies:** Providing a flexible module to support the delivery and tracking of AUPs across a school, policies can be applied either to specific devices or to users for one-time display and acknowledgement. It can support multiple policies (e.g. separate staff / student templates), which can then be formatted for clear presentation.

» **Online resources:** To give students additional options to access help independently – for example, in cases of bullying or abuse – NetSupport DNA also provides a link they can access for additional online resources and helplines in their chosen country. Staff can also manage the pre-populated list and add any additional ones they feel are appropriate.

NetSupport has worked with internationally operating organisation, the Internet Watch Foundation, and collaborated closely with its local authority, school safeguarding leads and local schools to ensure its safeguarding tools are as comprehensive and relevant as possible.