

## PRODUCT COMPARISON

Feature	Description	NetSupport 24-7	TeamViewer 4.0
Remote Control	Remote Control - Watch/Share	Y/Y	Y/Y
	Watch Multi Monitor	Y	Y
	Show Screen/Desktop/Application	Y/Y/Y	Y/Y/Y
	Screen Annotation Tool	Y	N
	Remote Control - Adjust screen resolution	Y	Y
	Remotely stop / start services	Y	Y
	Remotely end application	Y	Y
	File Transfer	Y	Y
	Remote Clipboard	Y	N
	Remote Registry Edit	Y	N
	Remote Command Prompt	Y	N
	Remote Reboot	Y	Y
	Hardware Inventory / Software Inventory	Y/Y	N/N
Chat	Chat - Add image to website	Y	N
	Customise Chat Box	Y	N
	Customise Website Chat Image	Y	N
	Chat Groups Available	Y	N
	Push web pages	Y	N
	Canned responses	Y	N
Connection	Chat - Add image to website	Y	N
	Customise Chat Box	Y	N
	Customise Website Chat Image	Y	Y
	Chat Groups Available	Y	N
	Push web pages	Y/Y	Y/N
	Canned responses	Y	N
Pricing	Pricing Usage Plan	Y	N
	Pricing Operator Plan	Y	N
	Security 256 bit AES	Y	Y
Reports	Reports available - Pre Chat Survey	Y	N
	Reports available - Post Chat Survey	Y	N